### Q&A on trash collection



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#### Q: Who is the new contractor hired to do curbside trash collection?

A: Waste Pro is new contractor. Visit <a href="www.wasteprousa.com">www.wasteprousa.com</a> for more.

#### Q: Has my collection schedule been changed with new company?

A: No. Normal collection days will remain the same. If your trash has always been collected on Fridays, then it will still be collected on Fridays.

#### Q: How many times per week will trash be collected?

A: Waste Pro will collect curbside trash twice a week.

#### Q: What about the recyclables?

A: Recycling bins will be picked up once a week (NO pizza boxes, Styrofoam, paint cans or plastic bags).

#### Q: What about heavy garbage, such as tree limbs, brush, small furniture and appliances?

A: Waste Pro will collect large garbage once per week. However, this collection excludes any garbage generated by a contractor/home builder or garbage generated during any project that is currently under permit.

# Q: What about materials that may be considered hazardous, such as tires, batteries, paint and other household chemicals?

A: Those waste products can still be taken to the county workstation on Hwy 605 on the second Saturday of each month, anytime between 8 a.m. and noon.

#### Q: Where can I find more details about the collection process?

A: You can visit <a href="www.wasteprousa.com">www.wasteprousa.com</a> or call Waste Pro at 1(800)-901-7072. You can also call the 311 helpline at City Hall from any landline or cell phone within city limits.